

The Right Care:

Enabling Through Education

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Dementia Champion and Strategy Lead

Why this work matters

- The Right Care – creating dementia friendly hospitals
- At some stage during their working lives each member of our workforce will be in contact with someone with dementia – a significant proportion will have a family member with dementia.
- Education and training is a central component of better quality care for people with dementia and plays a central part in achieving better outcomes and experiences for people with dementia.

The role of education in The Right Care

- Raising awareness – deepening understanding
- Generating discussion and debate
- Enabling individuals and teams to improve the care they give
- Promotes working together: People with dementia, carers and staff
- Supports long-lasting change
- It is aligned to:
 - The DH Mandate for Health Education England
 - The Implementation of the Core Common Principles for People with Dementia.
 - The Education Outcomes Framework



Common Core Principles For Supporting People With Dementia



Health Education Wessex

(Skills for Health, Skills for Care, DH – 2011)

1. Know the early signs of dementia
2. Early diagnosis of dementia helps people receive information, support and treatment at the earliest possible stage.
3. Communicate sensitively to support meaningful interaction.
4. Promote independence and encourage activity.
5. Recognise signs of distress resulting from confusion and respond by diffusing a persons anxiety and supporting their understanding of the events they experience.
6. Family members are valued, respected and supported just like those they care for and are helped to gain access to dementia care and advice.
7. Managers need to take responsibility to ensure that members of their team are trained and well supported to meet the needs of people with dementia.
8. Work as part of a multi-agency team to support the person with dementia.

National Ambitions – a start....



Health Education Wessex

Health Education England:

Ensuring that, by March 31st 2014, at least 100,000 of those members of our workforce who are involved in the provision of NHS care have received ‘Dementia Awareness’ training (Tier 1):

an introduction to dementia – understanding dementia, responsibilities, interventions, supporting people living with dementia. It will include basic signposting to dementia services. HEE e-learning can be accessed online: www.e-lfh.org.uk/projects/dementia

A Regional Approach....

- **Dementia Awareness** – October 2013 – 28% of acute hospital workforce trained (9034 people) – at least another 6964 people to be trained by March 31st 2014 (50% acute workforce)
- Acute hospitals Dementia Training plans: Tier 2: knowledge and understanding of signs of dementia and appropriate care approaches to support all clinical staff who are likely to provide interventions to people who have dementia) and Tier 3: Higher level skills for members of the workforce who provide expert, dementia specific interventions.
- Innovative approaches:
 - Using technology – e-learning and webex
 - Dementia Simulation – Carers co-designing and learning together with staff.
 - Team learning – Dementia Champions
 - Dementia Fellows

What should you expect?

- Dementia Education Lead
- Dementia Training Plan
- Involvement of People with Dementia and their Carers
- Links to the DAA
- Signed up to The Right Care



Keep in touch....

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